



# Freedom of Information

A breakdown of JNCCs hardware support contracts

For a Link to the FOI/EIR page visit: <http://jncc.defra.gov.uk/default.aspx?page=6077>  
For further information about the Joint Nature Conservation Committee visit:  
<http://jncc.defra.gov.uk/>

Number of FOI 201807

## Request

I would like to request the following breakdown of the organizations hardware support contracts

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts;

Details of the cost and duration of said contracts, with start and end dates and service level associated with the equipment.

Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name and full contact details as of the person/s in your organisation responsible for the maintenance support contracts.

## Reply

Thank you for your request for information received by JNCC on Wednesday 28<sup>th</sup> February 2018, which we have dealt with under the Freedom of Information Act 2000.

You requested a breakdown of JNCCs hardware support contracts, along with details of the technology employed, including a list of the models of the physical servers, storage devices, etc., which are under support contracts, along with details of the cost and duration of said contracts, with start and end dates and service level associated with the equipment.

For security reasons we have declined to declare the specific models of hardware that JNCC utilises, as it has been suggested that such specific detail can be used to exploit any underlying security vulnerabilities that may exist within JNCC systems.

<b>SERVERS on maintenance contract</b>		
Network Server	Hewlett Packard	24/7
Network Attached Storage Server	Hewlett Packard	NBD
Network server	Hewlett Packard	NBD
Network server	Hewlett Packard	24/7
LTO 4 1/8 Tape drive interchanger	Hewlett Packard	24/7
Network server	Hewlett Packard	NBD
Network server	Hewlett Packard	NBD
Network server	Hewlett Packard	24/7
Network server	Hewlett Packard	24/7
Network server	Hewlett Packard	24/7
Network server	Hewlett Packard	24/7
Network server	Hewlett Packard	24/7
Network Access Storage enclosure LLF 36Tb Bundle	Hewlett Packard	24/7
Network Access Storage enclosure SAS SFF 22.5 Bundle	Hewlett Packard	24/7
Network Access Storage enclosure 900Gb SAS SFF 22.5 Bundle	Hewlett Packard	24/7
LTO 5 48 tape drive inter changer	Hewlett Packard	24/7
Fiber 8/24 SAN switch	Hewlett Packard	24/7
Network Access Storage enclosure LLF 36Tb Bundle	Hewlett Packard	24/7

Fiber 8/24 SAN switch	Hewlett Packard	24/7
Network Access Storage	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Network Server	Hewlett Packard	24/7
Maintenance Contract until 26/02/2021 - supplier Park Place Technologies		Annual cost £3624
<b>SWITCHES on maintenance contract</b>		
Core Stackable 48 10/100/1000	Cisco	24/7
Core Stackable 48 10/100/1000	Cisco	24/7
Edge Stack 48 GigE PoE	Cisco	24/7
Edge Stack 48 GigE PoE	Cisco	24/7
Edge Stack 48 GigE PoE	Cisco	24/7
Edge Stack 48 GigE PoE	Cisco	24/7
Edge Stack 48 GigE PoE	Cisco	24/7
Maintenance Contract 1st March 2018 to 1st March 2019 - supplier CDW		Annual cost £1805
<b>ROUTERS</b>		
None are on maintenance contract.		

Please acknowledge receipt of this email. If you require any further information please do not hesitate to contact us.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint please contact Kirsty Meadows ([kirsty.meadows@jncc.gov.uk](mailto:kirsty.meadows@jncc.gov.uk)).

If you are still not satisfied following this, you can make an appeal to the Information Commissioner who is the statutory regulator. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 08456 30 60 60  
01625 54 57 45  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely,

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