Freedom of Information

Request for JNCC IT information

Request

Could I please request the following IT information for The Joint Nature Conservation Committee under the Freedom of Information Act:

1. Local Area Network
a) What Manufacturer is your LAN Network?
b) What date does your support contract come up for renewal on the LAN Network?
c) What is the current cost of the LAN Network Support?
d) Which company is the support contract with?

2. Contacts
a) Who is responsible for ICT in the organisation and what are their contact details?
b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?
c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

3. Staff
a) How many IT users do you have?
b) How many locations/offices do you have?

Reply

Thank you for your request for information, received by JNCC on Tuesday 12th February 2019, which we have dealt with under the Freedom of Information Act 2000.

We have answered your questions in order:

1. Local Area Network

a) What Manufacturer is your LAN Network?

- We have a mixture of Cisco and Meraki equipment that manages the LAN and the wireless network.

b) What date does your support contract come up for renewal on the LAN Network?

- The hardware support contract is renewed annually and is due for renewal February 2020.

c) What is the current cost of the LAN Network Support?

- For hardware maintenance of the LAN switches - £ 2000 (including VAT).

d) Which company is the support contract with?

- Park Place technologies Ltd.

2. Contacts

a) Who is responsible for ICT in the organisation and what are their contact details?

- The IT manager details are available on the jncc.gov.uk website.

b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?

- The IT manager details are available on the jncc.gov.uk website.

c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

- The IT manager details are available on the jncc.gov.uk website.

3. Staff

a) How many IT users do you have?

- 5

b) How many locations/offices do you have?

- JNCC has two main offices (Peterborough and Aberdeen). A varying number of staff work on secondment at other sites or remotely from home.

Please acknowledge receipt of this email. If you require any further detail please do not hesitate to contact us.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint please contact Kirsty Meadows (kirsty.meadows@jncc.gov.uk).

If you are still not satisfied following this, you can make an appeal to the Information Commissioner who is the statutory regulator. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 08456 30 60 60
                      01625 54 57 45
www.ico.gov.uk

Yours sincerely,

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